



**Family  
Medical Center**  
we are *family*

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



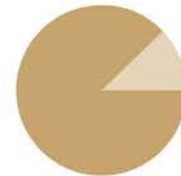
It should be checked every

**6-12 months**

**73% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**86% of pediatric patients age 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

**Patient satisfaction is extremely important to us. Help us improve!**



If you notice an area that isn't clean, please notify the nearest employee.

**Listening to you is our top priority.**

Make a list of questions for your next visit. You are our most valued partner in meeting your healthcare needs.



**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Grandview  
Medical-Dental Clinic**  
we are family

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**62% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**85% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

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**91% of our patients** rated our providers as excellent listeners.



**Lancaster Family Health Center**  
we are family

# Service Excellence

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An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**61% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**80% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Lincoln Avenue  
Medical-Dental Center**

we are **family**

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**57% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**91% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Miramar  
Health Center**

we are family

# Service Excellence

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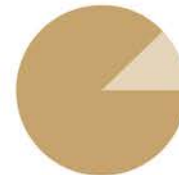
It should be checked every

**6-12 months**

**66% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**77% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Mirasol Family  
Health Center**  
we are *family*

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**68% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**80% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

**Ask your nurse if your children are current.**

**Patient satisfaction is extremely important to us. Help us improve!**



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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Mid-Valley  
Family Medicine**

we are **family**

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**64% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**91% of pediatric patients 19-35 months**

were up to date with their immunizations in the last 9 months.

**Ask your nurse if your children are current.**

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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Toppenish  
Medical-Dental Clinic**  
we are family

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**64% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**93% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

**Patient satisfaction is extremely important to us. Help us improve!**



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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.





**Unify Community Health**

we are family

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**63% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**61% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

**Patient satisfaction is extremely important to us. Help us improve!**



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**91% of our patients** rated our providers as excellent listeners.



**Unify Community Health**

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# Service Excellence

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An A1c measures how well your diabetes is being managed.



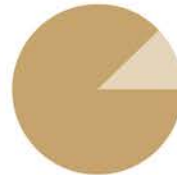
It should be checked every

**6-12 months**

**71% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**52% of pediatric patients 19-35 months**

were up to date with their immunizations in the last 9 months.

**Ask your nurse if your children are current.**

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**91% of our patients** rated our clinic cleanliness and appearance as excellent.

**91% of our patients** rated our providers as excellent listeners.



**Valley Vista  
Medical Group**

we are **family**

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



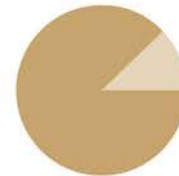
It should be checked every

**6-12 months**

**65% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**89% of pediatric patients 19-35 months**

were up to date with their immunizations in the last 9 months.

**Ask your nurse if your children are current.**

**Patient satisfaction is extremely important to us. Help us improve!**



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**91% of our patients** rated our clinic cleanliness and appearance as excellent.

**91% of our patients** rated our providers as excellent listeners.



**Rosewood Family Health Center**

we are **family**

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



An A1c measures how well your diabetes is being managed.



It should be checked every

**6-12 months**

**75% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**91% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

**Patient satisfaction is extremely important to us. Help us improve!**



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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Salud  
Medical Center**

we are family

# Service Excellence

If you have diabetes, ask your doctor about your A1c value.



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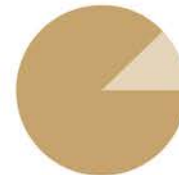
It should be checked every

**6-12 months**

**67% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**95% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



**Valley Vista  
Medical Group**

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# Service Excellence

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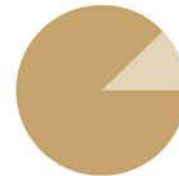
It should be checked every

**6-12 months**

**65% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**89% of pediatric patients 19-35 months**

were up to date with their immunizations in the last 9 months.

**Ask your nurse if your children are current.**

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**91% of our patients** rated our providers as excellent listeners.



**Yakima  
Medical-Dental Clinic**  
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# Service Excellence

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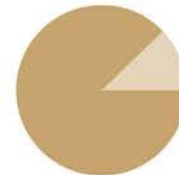
It should be checked every

**6-12 months**

**67% of patients**

had their A1c measured and evaluated by their provider in the last 12 months.

Immunizations against preventable disease is a priority.



**78% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

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**91% of our patients** rated our clinic cleanliness and appearance as excellent.  
**91% of our patients** rated our providers as excellent listeners.



# Yakima Valley Farm Workers Clinic

## Service Excellence

If you are not sure when your child is due, call your clinic to find out.



Screenings, tests, exams, and vaccines are just part of what happens at your child's Well Child Care Visits.

**82% of patients**

are up-to-date on their Well Child Care Visits.

Immunizations against preventable disease is a priority.



**80% of pediatric patients 19-35 months** were up to date with their immunizations in the last 9 months.

Ask your nurse if your children are current.

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**91% of our patients** rated our providers as excellent listeners.